

## Library Director's Report

### March 2024

Since the Board meeting in February, library staff and I have been at work on the following:

- On Friday, March 1, staff and I met for the annual in-service training day. In the morning, we reviewed the Total Quality Management model of library work, with general positive reception, though much learning and many meetings remain. In the afternoon, the Oshkosh Police Department led active threat training, a training need identified in staff surveys and, again, positively received.
- On Monday, March 4, I took part in an all-day meeting with City department heads reviewing the City's strategic plan and the appropriate adjustments to key performance indicators called for to continue the City's progress.
- On Thursday, March 7, I met with City Attorney Lynn Lorensen and City Legal Counsel Ashley Lehocky to discuss recommendations for ensuring library staff is properly trained at all levels to report and respond proactively and thoroughly to employee concerns of the sort that might demand investigation and HR referral.
- On Friday, March 15, I was introduced to the Winnebago Area Literacy Council Board by Council Director Perry. At the meeting there was a reaffirmation of mutual mission support and goodwill between council and library.
- On Monday, March 18, I led a group discussion for library supervisory staff at Copper Hall at which we discussed my vision for the management of the library and to assure the management staff that they have my support as we work to improve and strengthen this library and overcome lingering organizational issues.
- As of this writing:
  - I am preparing to represent the Library/City with Community Engagement and Outreach Librarian Sandy Toland at the State of the City Chamber event at the Convention center (3/20).
  - I am preparing for a discussion with engineers RE: the creation and installation of an active white noise suppression system for public areas (3/21).
  - I am researching digital signage options and vendors/installers in the area (ongoing)
  - I will be taking part in a discussion on Friday the 22<sup>nd</sup> (led by John Fitzpatrick) to discuss the services that the library is not currently relying on the City staff for and if it might be appropriate to adjust that.

Respectfully Submitted,

Darryl Eschete